

We are so glad to have the hockey season now underway and see so many of you back in our facility. Unfortunately, we are not yet past the challenges of COVID-19, and sincerely thank you for following our policies and procedures. While we know the situation with COVID is far from ideal, our procedures are based on State and CDC guidelines and are intended to keep everyone safe and healthy.

Staff – Our staff is working harder than ever before and is assuming health risks each and every day they come to work. Our staff is small, so keeping them healthy and keeping the facility open is a priority.

Please remember, the staff is not responsible for the creation of our policies, and we appreciate you treating them respectfully and following the guidelines we have established. Operating under these conditions is not easy for anyone. We acknowledge and understand that everyone's patience is thin, but our best chance of staying open during this time is to remain cautious and alert.

Spectators – Our policy is **One (1)** parent/guardian **per family** may accompany their skater(s) into the building (this includes coaches, team managers, scorekeepers, team photographers, etc.). **Siblings and other spectators are not permitted**.

While our spectator policy may seem unreasonable to some, we did not come to this decision lightly. In order to comply with social distancing guidelines, as directed by the CDC, we have determined and marked all locations on both rinks that can safely accommodate spectators, leaving us room for 40 on the OLY & 50 on the NHL.

We appreciate if parents can please respect this policy and not attempt to mislead the staff as to who is in the building. We will ask you to leave the facility if there is more than one family member attending an event.

Tents – Because of the number of people coming and going, please remember tents should be used to tie skates, not dress. They are not to be used as substitute locker rooms. Masks must be worn by both players and parents when in the tent. Bags and shoes may not be left as the tents are continuously being used.

To those who have been understanding and kind throughout this time, we are grateful. Until we are permitted to move to the next phase, SkateQuest will continue to adhere to our current guidelines.

Let us all work together to do what we can to stay safe and our facility open.

Thank you for your understanding and cooperation.

SkateQuest