



## **Refund Policy**

Wellington Volleyball Academy does its best to ensure every program participant has the best possible experience playing with our club; we understand that certain circumstances occasionally prevent a player from finishing the season. Refunding the deposit or payments made is impossible as many of the expenses associated with participating are paid upfront (i.e., tournament entry fees, flights, uniforms, etc.). Please review the terms and conditions below regarding our policy for issuing Club Dues and Travel Fees refunds.

### **Terms & Conditions**

Club Dues (deposits and any portion of remaining balances paid) will NOT be refunded in whole or part. Additionally, future due Club Dues will only be considered for a refund if one of the following circumstances arises:

1. Severe illness or injury prevents a player from participating in our programs. Participants or parents should provide documentation from medical professionals for our records.
2. An unforeseeable life-changing event that prevents the player from participating in our programs (i.e., family moving out of the area).