



## Rules and Procedures – COVID-19

Effective: 10/28/2020

Metro Ice Sports Facility requires all user groups, participants, coaches, and spectators to follow these rules and procedures due to the COVID-19 pandemic. User groups are expected to share these rules and consequences for noncompliance with their teams, visiting teams, coaches, and spectators.

### Rules

- All patrons are to enter and exit the facility using the Public Entrance at the lower level of the building.
- All patrons are always required to wear a face mask while in the facility, except for players on the ice.
  - Public Skate patrons are always required to wear a face mask, even while skating.
- All patrons must follow CDC/IDPH guidelines for social distancing (stay at least 6 feet from others).
- All patrons are encouraged to self-monitor and stay home if sick.
- Lost and found has been eliminated: please make sure to have all belongings before leaving the facility.
- Patrons will be permitted into the facility no sooner than 30 minutes prior to the start of the event and must vacate the facility within 30 minutes of the completion of the event.
- Skaters and coaches are expected to go to their designated areas.
  - (posted on the white board at the public entrance)
  - Please zip up bags and place them under the benches so they are not blocking the walkways.
- Spectators are encouraged to be seated in the stands and not congregate in the player areas.

### Concessions

- All food and beverage must remain in the upstairs lobby and patrons MUST be sitting at a table.
  - Absolutely no walking around the facility with food or beverage.
- All patrons are expected to leave the tables and chairs where they are placed in the lobby.
- No outside food or beverage is permitted.
- No outside alcohol is permitted.
- No Tailgating.

### Non-Compliance

- Patrons observed not following the rules will be asked to comply. If they do not comply, they will be asked to leave. If they do not leave, the event will be stopped until they exit the facility.
- Ongoing issues with patrons not following the rules will result in possible cancellation of future events.

Metro Ice Sports Facility reserves the right to adjust these protocols as needed. If you have any questions, please call the facility at 515.276.7200 or send email to [info@metroicesports.com](mailto:info@metroicesports.com).

Thank You for Your Cooperation!

Metro Ice Sports Facility