



CLIENT SUPPORT

CONTACT US

PHONE: 800.899.1036

EMAIL: AskProVenue@Tickets.com

CLIENT PORTAL: <https://tickets.service-now.com/>

OFFICE HOURS

Monday to Friday: 8:30 AM – 9:00 PM ET

Weeknights (after 9 PM ET): Call for Business Critical issues

Weekends: Email and Client Portal queues monitored
Call for Business Critical issues

Holidays: Call for Business Critical issues

MANAGEMENT & SENIOR STAFF

Ed Gow	Vice President, Client Engagement	714.327.5403	egow@tickets.com
Mike Dunham	Director, Client Support	315.233.8427	mdunham@tickets.com
Dan Valenza	Client Support Representative	315.233.8408	dvalenza@tickets.com
Chris Schoening	Client Support Representative	315.233.8407	cschoening@tickets.com
Tim Bracken	Client Support Representative	315.233.8404	tbracken@tickets.com

