

## FAQ's Town Hall Questions – Monday August 17, 2020

### **ATHLETE REGISTRATION**

**1. Do pre-signed athletes need to register in MRS as a tryout player?**

No, the pre-signed athletes can just pay their recreational membership fee when registering in MRS.

**2. How do clubs know when a member has filled out the waiver on the Membership Registration System (MRS)?**

Once an athlete registers in the MRS registration system, the waiver is now complete. The athlete cannot create an account without signing off on the waiver.

**3. Do the club contacts need to wait for the individual athletes to create their account on MRS to add them to the team roster?**

Yes. The athlete needs to be active in the system or when a club goes to create their team, the athlete will not be found to be placed on the team.

However, if the club contacts want to pay for the athlete's individual membership on MRS, the athlete can create their account with the no cost tryout player role. When the club contact later wants to add the player to a team they can pay to upgrade their membership to required role.

**4. If clubs cover the membership fees, should the club register the athletes as a tryout player? Or does the athlete have to create the account themselves?**

The athletes will need to register themselves in the MRS and create their own account. This is done to ensure the athletes and their parents/guardians are in compliance with the Rowan's Law legislation as well as to ensure all OVA waiver of liabilities are signed off on by the athlete and parent/guardian. Club staff cannot do this for the athletes or any other individual within their club.

The Ontario Volleyball Association also needs to ensure the correct emergency contact information is gathered for all members.

**5. Do athletes need to upload Proof of Age on the MRS?**

Yes, athletes still need to upload their Proof of age documents when creating a profile in the new registration system or once they have been confirmed to a team. This only has to be completed once and then their proof of age lives within their profile.

**6. Will club administrators be able to verify that the Proof of Age documents have been uploaded by the athletes?**

Currently, no; however, that is a good enhancement to add to the system. The OVA will speak with the developers, but in the meantime, Clubs should still verify the proof of age at their end by verifying a passport, drivers license or birth certificate.

- 7. If a club serves 200+ athletes, will the club have to search the system under every name to know if they're registered for tryouts or will the OVA provide clubs a list of registered athletes?**

The Club Contact will have to enter the first name and last name of the athlete and then search them to add to a team. At tryouts, you can verify via cell phone that the athlete is a registered member in MRS. As the athlete checks in, record the name that they signed up with so the club has it on file.

This is the exact same process of adding a player to your club team that was in place with the NRS.

- 8. Will the MRS give club directors reporting functions to know who has/hasn't registered?**

No, there is no Club level reporting function in the MRS. When the club directors search the athlete, if they appear in the database to add to your team, the athlete is registered. If they don't appear in the registration system, they are not registered. If there is any questions on an athlete, you can email Chery Bennett at [cbennett@ontariovolleyball.org](mailto:cbennett@ontariovolleyball.org) to see who is outstanding for your club.

This search and add process is a function carried over from the NRS so Clubs should be familiar with the process.

## **CLUB REGISTRATION & CLUB STAFF REGISTRATION**

- 1. Can Clubs still register and pay for their Club Staff and Coaches?**

No. It is imperative that every individual member of the OVA creates their own account in MRS to sign off on the OVA waiver of liability and acknowledge compliance with Rowan's Law. The Club can either reimburse the coach for their membership, or the Coach can sign up for a free account as a volunteer, submit all contact information and sign off on the waivers to be active in the system. The Club can then search the coaches to add to their teams and will upgrade their memberships to be a coach and pay the OVA/VC membership costs at that point.

- 2. If a club contact registers as a club in MRS and cannot operate this season, what happens to the registration fee?**

It is difficult to predict all the difference scenarios related to this upcoming season so the OVA will continue to remain fluid in its policies and practices. The OVA will work with the Club to see if there are other clubs that can join forces to ensure athletes, coaches, etc., are able to continue to participate in our sport. The OVA will also be fair and consider a refund policy that makes sense for the Clubs in term of club fees collected.

- 3. Will there be a process to merge the registration for an official who is also a coach?**

The member will only be charged for the higher amount of registration fees. If the member (or the club) pays the coaching fee, and then the member goes into their account to pay the

referee fee, they will only be charged the differential. All membership roles will show up in the member's profile in MRS.

## **INSURANCE, RETURN TO PLAY & COMMUNITY USE OF SCHOOL PERMITS**

- 1. Does the TeamSnap 'Daily Health Screening' meet the expectations of the OVA's Return to Play protocol?**

The OVA is currently speaking to TeamSnap to see if it is compliant with the Ontario laws and will provide an update as soon as we have one.

- 2. Can a club have 50 athletes in one gym and 50 athletes in a second gym with a wall as a divider between the two gyms?**

Yes, per the current provincial Stage 3 regulations. However, it comes down to what the facility allows the club to do based on their rules and what the public health unit has approved for your area of the province.

- 3. Does insurance cover volleyball play on outdoor courts (i.e. a tennis court)?**

Yes, insurance covers outdoor courts. If you are using an individual's private property for club activities you should have that individual added to the OVA insurance policy as an additional insured. This will protect the homeowner from any liability arising from the volleyball activities. Please ensure that a Club representative has done a site visit of the new facility to ensure there are no hazards that could put the club at risk.

- 4. Has there been any discussion with the government about introducing an amateur sport COVID liability waiver and getting rid of liability if someone were to contract COVID at your training or event, as was done in British Columbia?**

This specific question was asked of our Minister of Sport this past Friday August 14, 2020. The short answer is that they are aware of it and the sports demands to bring something to the same affect in Ontario. However, nothing has been passed by the Ontario government yet.

- 5. Is the OVA speaking to the Ministry of Education or the individual boards – should the clubs continue to discuss with their local boards about upcoming permits?**

Please keep speaking to the local school boards at the club level. OVA staff are going through the proper channels with government authorities to deal directly with the Ministry of Sport and Minister of Education. The more voices that can be heard at all levels can only help our case in trying to get community use of school permits up and operating again.