



## FIGURE SKATING SESSION REGISTRATION

Access: [www.icedenchandler.com/figure-skating-registration](http://www.icedenchandler.com/figure-skating-registration)

### Step 1: Account Registration / Sign In

- Skaters only need to register for an account once – after an account is created, Step 1 will be to log-in to your account. If you skate at multiple Ice Den locations (Chandler, Scottsdale, Performance) an account will be required for each facility.
- **Skaters under age 13 require a FAMILY account set-up with a primary parent profile.** (*Children under the age of 13 should not have their own login due to the Children’s Online Privacy Protection Rule (COPPA).*)
- For skaters 13 & under, primary account holders will need to Add Family Member in their main account. Please e-mail [adminchandler@coyotesice.com](mailto:adminchandler@coyotesice.com) with questions.
- Skaters 13+ are encouraged to set-up an **individual account** with a dedicated/unique e-mail address. An individual account is required to access the Ice Den Chandler mobile app.

### Step 2: Purchase Sessions to Account

- Sessions can be purchased individually or in packages of 5, 10, or 20.
- To purchase multiple sessions, first identify how many on-ice and off-ice sessions you plan to participate in and the associated session fee. Purchase packages based on personal scheduling preferences for sessions and payment.
- Purchase the respective packages that lines up with those sessions you wish to schedule.

### Step 3: Book Sessions

- Book and pay for individual sessions. “Pay as you go” option allows skaters to view the shopping cart prior to check-out.
- Once pre-paid packages are purchased skaters can book multiple sessions in one transaction.
- When pre-paid session packages are depleted, purchase new packages.
- Pre-paid sessions are valid for 6 months.



Staff sign-in | Create account [Sign In](#)

[FIGURE SKATING](#) [ADULT HOCKEY](#) [CLASSES](#) [MY INFO](#)

### Ice Den Chandler

Thank you for being a member of the Ice Den Community.

To ensure a safe and enjoyable experience for all of our coaches, players, skaters, spectators and employees, all participants (parents/guardians) are required to review and agree to the facility waivers and program specific policies and requirements prior to registering for upcoming sessions.

Thank you for your cooperation and understanding,  
Ice Den Management

#### Sign in

Use your email and password

[Sign In](#)

or

#### Create an account

Set up your account to get started

[Create account](#)

## MY INFO

### Profile:

Edit Personal/Profile Information

Update Billing Information



Elliott Marr

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[Profile](#) [My Schedule](#) [Visit History](#) [Purchase History](#) [Account](#)

> Mindbody account

[Edit](#)

> Ice Den Chandler profile

[Edit](#)

> Billing information

[Edit](#)

## My Schedule:

### View Upcoming Sessions / Reservations

(Toggle between profiles to view multiple schedules – see further on)

**ICE DEN CHANDLER** Elliott Marr ^

FIGURE SKATING ADULT HOCKEY CLASSES MY INFO

Profile My Schedule Visit History Purchase History Account

### My Schedule

[Email my schedule](#)

Day	Time	Share	Class	Teacher	Web	Reschedule	Cancel
No Scheduled Sessions							

**Cancellation Policy**

Refunds, exchanges, or credits will not be awarded for missed/cancelled on-ice or off-ice sessions. No exceptions.

There are no refunds or changes permitted if a registrant leaves because of their own accord or fails to attend.

If you would like to cancel or modify a reservation or appointment, click "Cancel."

\*Late Cancel\* appears when the online cancellation period has passed. This option can be used to allow another person to register in that availability. For more information, please contact Ice Den Chandler at (480) 598-9400.

## Visit History

### View Previous Bookings / Attended Sessions

**ICE DEN CHANDLER** Elliott Marr ^

FIGURE SKATING ADULT HOCKEY CLASSES MY INFO

Profile My Schedule Visit History Purchase History Account

### Visit History

[Cancellation History](#)

Day	Time	Teacher	Payment Method	Class Type	Status	Web	Payment Ref #
1/18/2025	Saturday 6:00 PM	Adult Hockey Session	Adult Hockey Player Individual Session	Adult Open Hockey - Player	Signed in	Yes	192132
9/26/2024	Thursday 12:15 PM	Adult Hockey Session	Adult Hockey Player Individual Session	Adult Stick Time - Player	Signed in	Yes	186118
12/23/2023	Saturday 1:45 PM	Adult Hockey Session	Adult Hockey Player Individual Session	Adult Open Hockey - Player	Signed in	Yes	100520
2/3/2022	Thursday 12:15 PM	Adult Hockey Session	Adult Hockey Player Individual Session	Adult Stick Time - Player	Signed in	Yes	12123
12/23/2021	Thursday 11:45 AM	Adult Hockey Session	Adult Hockey Player Individual Session	Adult Stick Time - Player	Signed in	Yes	10238
11/2/2021	Tuesday 11:45 AM	Adult Hockey Session	Adult Hockey Player Individual Session	Adult Stick Time - Player	Signed in	Yes	7040
10/19/2021	Tuesday 12:15 PM	Adult Hockey Session	Adult Hockey Player Individual Session	Adult Stick Time - Player	Signed in	Yes	7039

## Purchase History

### View Past Purchases / Packages

**ICE DEN CHANDLER** Elliott Marr ^

FIGURE SKATING ADULT HOCKEY CLASSES MY INFO

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### Purchase History

Sale Date	Description	Color	Size	Location	Payment Method	Price	Quantity	Tax	Amount Paid
5/12/2025	\$13 Individual Session	None	None	Ice Den Chandler	Comp/Guest	\$13.00	1	\$0.00	\$0.00
1/18/2025	Adult Hockey Player Individual Session	None	None	Online Store	Visa/MC	\$18.00	1	\$0.00	\$18.00
9/26/2024	Adult Hockey Player Individual Session	None	None	Online Store	Visa/MC	\$18.00	1	\$0.00	\$18.00
12/23/2023	Adult Hockey Player Individual Session	None	None	Online Store	Visa/MC	\$18.00	1	\$0.00	\$18.00
3/11/2022	Adult Hockey Player Individual Session	None	None	Ice Den Chandler	Comp/Guest	\$17.00	1	\$0.00	\$0.00
2/3/2022	Adult Hockey Player Individual Session	None	None	Online Store	Visa/MC	\$17.00	1	\$0.00	\$17.00
12/23/2021	Adult Hockey Player Individual Session	None	None	Online Store	Visa/MC	\$17.00	1	\$0.00	\$17.00
10/14/2021	Adult Hockey Player Individual Session	None	None	Online Store	Visa/MC	\$17.00	1	\$0.00	\$17.00
10/14/2021	Adult Hockey Player Individual Session	None	None	Online Store	Visa/MC	\$17.00	1	\$0.00	\$17.00

## Account Balance

View Remaining Pre-Paid Sessions & Expiration Dates



Elliott Marr ^

- FIGURE SKATING
  - ADULT HOCKEY
  - CLASSES
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- Profile My Schedule Visit History Purchase History Account

### Account Balance

#### Pricing Options

Paid	Payment Ref #	Amount	Description	Purchased	Unbooked/Remaining	Expiration Date	Available for Use
5/12/2025	199990	\$0.00	\$13 Individual Session	1	1	5/13/2025	Yes
11/8/2025	192132	\$18.00	Adult Hockey Player Individual Session	1	0	2/16/2025	No
9/26/2024	186118	\$18.00	Adult Hockey Player Individual Session	1	0	10/26/2024	No
12/23/2023	190520	\$18.00	Adult Hockey Player Individual Session	1	0	1/23/2024	No
3/11/2022	14014	\$0.00	Adult Hockey Player Individual Session	1	1	3/10/2022	No
2/3/2022	12123	\$17.00	Adult Hockey Player Individual Session	1	0	3/3/2022	No
12/23/2021	10238	\$17.00	Adult Hockey Player Individual Session	1	0	1/23/2022	No
10/14/2021	7040	\$17.00	Adult Hockey Player Individual Session	1	0	11/14/2021	No
10/14/2021	7039	\$17.00	Adult Hockey Player Individual Session	1	0	11/14/2021	No

## FIGURE SKATING

### Class Schedule

View Upcoming Sessions, Spots Remaining, Rink, Length of Session

Sort By Session Fee

Class Type

View By Today, Future Day, Week

Click on Session Name for Description / Requirements



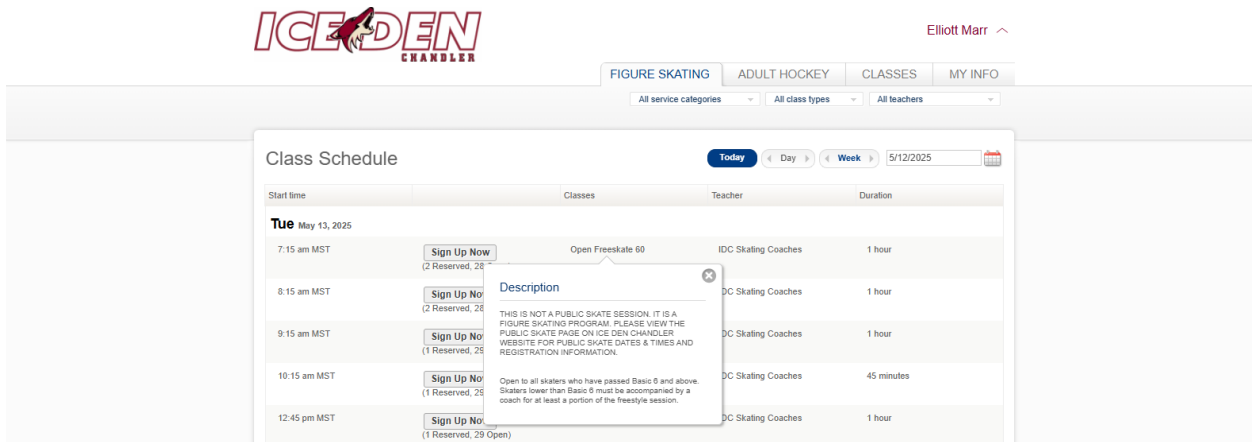
Elliott Marr ^

- FIGURE SKATING
  - ADULT HOCKEY
  - CLASSES
  - MY INFO
- All service categories All class types All teachers

### Class Schedule

Today Day Week 5/12/2025

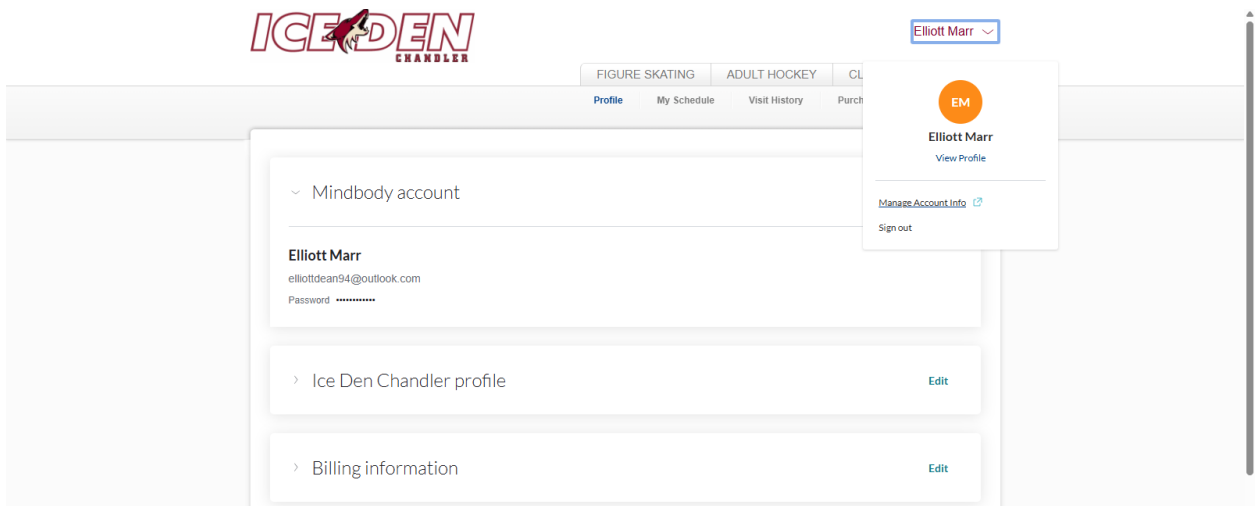
Start time	Classes	Teacher	Duration
<b>Tue May 13, 2025</b>			
7:15 am MST	<a href="#">Sign Up Now</a> (2 Reserved, 28 Open)	Open Freeskate 60	IDC Skating Coaches 1 hour
8:15 am MST	<a href="#">Sign Up Now</a> (2 Reserved, 28 Open)	Open Freeskate 60	IDC Skating Coaches 1 hour
9:15 am MST	<a href="#">Sign Up Now</a> (1 Reserved, 29 Open)	Open Freeskate 60	IDC Skating Coaches 1 hour
10:15 am MST	<a href="#">Sign Up Now</a> (1 Reserved, 29 Open)	Open Freeskate 45	IDC Skating Coaches 45 minutes
12:45 pm MST	<a href="#">Sign Up Now</a> (1 Reserved, 29 Open)	Adult 1 Freeskate -60-90 mins	IDC Skating Coaches 1 hour



## SCHEDULES:

For families or accounts with dependents, please follow the steps below to view each schedule.

- 1) Select **Manage Account Info** on the drop-down tab from the account holder's name.



- 2) At the bottom of the page, select the **+ Add Family** option, and enter the skater's name.

Country  
United States

Edit

### Family

**Add family members to your account!**  
Family accounts makes booking and buying easy for the whole family.



Add family

- Return to the main Mindbody account, select the drop-down menu again, and select the name of the dependent – fill out the detailed information, waiver, communication preferences, etc.

#### Create your profile

##### Personal info

Date of birth

MM/DD/YYYY

Mobile phone

Address

Street, number, P.O. box

City

State

Postal code

Country

Select

United States

##### Emergency contact

Name

Phone

Relationship

Email (optional)

- Once the dependent is added, sessions can be booked like normal – at the page seen below, account holders will select the skater they are purchasing a given session for.

**Open Freeskatte 45**

Teacher IDC Skating Coaches  
 Time 10:15 am - 11:00 am MST  
 Date Tuesday 5/13/2025  
 Frequency Weekly  
 Available pricing option \$13 Individual Session Expiration Date 5/13/2025

[Make a single reservation](#)
[Make a single reservation - Child Test](#)

- 5) To view schedules for each skater, select the drop-down menu from the account holder's name in the top right and select the appropriate skater. Select **My Info**, then **My Schedule**. Repeat for each skater/schedule.
- 6) Select **Email my schedule** for a copy of the schedule to be sent to the e-mail on file with the account.
- 7) Select **Cancel** to remove a session from the schedule. Sessions cancelled 12+ hours prior to the start time will be credited back to the account. Skaters are encouraged to cancel sessions you will not attend to free space for other skaters.

**My Schedule**
[Email my schedule](#)

Day	Time	Share	Class	Teacher	Web	Reschedule	Cancel
This week at Ice Den Chandler							
Tue 5/13/2025	10:15 am MST		Open Freeskatte 45	IDC Skating Coaches	Yes		Cancel

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## SHOPPING CART:

If you pre-purchase session packages, sessions will auto-book when you register for a class. PLEASE NOTE, \$13 session credits can only be used on 45-minute sessions, and \$16 session credits can only be used on 60-minute sessions.

To VIEW your shopping cart prior to check out, and review session selections, register using the INDIVIDUAL SESSION purchase option.

The screenshot shows the ICE DEN CHANDLER website's shopping cart. At the top, the logo and navigation tabs (FIGURE SKATING, ADULT HOCKEY, CLASSES, MY INFO) are visible. The user's name, Elliott Marr, is in the top right. Below the navigation, there are links for Products, Services, and Shopping Cart (2 items). The main content area is titled 'Shopping Cart' and contains a table with the following items:

Item	Price	Quantity	Total
\$16 Individual Session Open Freeskate 60: 1:00 pm MST, 5/12/2025	\$16.00	1	\$16.00
\$16 Individual Session Open Freeskate 60: 8:15 am MST, 5/13/2025	\$16.00	1	\$16.00

Below the table, there is a note: "By clicking 'CHECK OUT', you agree to receiving SMS from Ice Den Chandler to the number on your profile with updates about your reservation. [SMS Texting Terms apply.](#)"

The summary section shows:

Subtotal (2 items)	\$32.00
Tax	\$0.00
<b>Order Total</b>	<b>\$32.00</b>

A large red arrow points from the 'Order Total' to the 'CHECK OUT' button. Below the cart, there are two buttons: 'Continue Shopping' and 'CHECK OUT'.

## ICE DEN APP



The Ice Den Chandler App is now available to download in the Apple App & Google Play stores. If you have a FAMILY account, the desktop website is the better option – main account holder can only book themselves on the App.

**For additional information and tips visit: [www.icedenchandler.com/figure-skating-faq](http://www.icedenchandler.com/figure-skating-faq) Send questions and requests for assistance via email to: [adminchandler@coyotesice.com](mailto:adminchandler@coyotesice.com) Please allow 24-48 hours for response.**