



**ELEVATE  
YOUR GAME**

## Appendix B – Parent/Guardian/Spectator Code of Conduct

The following guidelines will assist our club in achieving a positive environment:

- Maintain a positive attitude. Remember, this is youth/teen sports, and mistakes happen frequently. Remind all family members and friends attending events.
- Only athletes and coaches are allowed to be on the bench; no exceptions.
- Please refrain from offering suggestions to athletes or coaches during practices and games.
- There is a Zero-tolerance policy in effect which could result in removal from a venue and permanent revocation of membership.
  - Avoid pestering or suggesting calls to the officials, criticizing them, coaches, opponents, or other fans.
  - Use of abusive language or cursing is not permitted.
  - Avoid creating unnecessary drama or stirring controversy.
- Individuals will receive a warning for inappropriate behavior, further incidents may result in permanent removal from a facility or the club entirely.
- Help us create a positive experience for everyone involved. Please show your support!

### **Volunteering**

As a volunteer organization, the club relies on everyone's assistance. At events, all parents are required to fulfill volunteer duties to support their athlete's team. This includes scorekeeping during tournaments. Parents are responsible for learning how to score keep using the official score sheet. Your contribution helps make these events successful.

### **Club Communication protocol**

- If you contact the club via email, please understand that this organization is operated by volunteers. We kindly request your patience while awaiting a response to your email.
- For the most up-to-date information, we encourage you to visit our website, as well as our Facebook and Instagram pages. We appreciate your initiative in seeking information through these resources. We strive to offer thorough and detailed information, but we're only human and may occasionally overlook something.
- Coaches, Managers, Board Members, etc. will not respond to argumentative emails and/or texts and will enforce the 24 hour Rule. See the [Discipline and Complaints policy](#) for more information.

### **Injury and Medical Clearance**

- Coaches will prioritize the athlete's future health and well-being when making decisions regarding an injured athlete's ability to continue playing or training.
- Concussion protocol will be strictly followed.
- Parents are expected to provide full disclosure to the coaching staff and the club about all player injuries, and athletes are strongly recommended to be upfront about injuries.
- An athlete who has been injured may be required to provide medical clearance from a doctor.



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### **Social Media**

- Athletes, parents, and others are encouraged to use social media for positive purposes such as praising, encouraging, and sharing in the successes of players, teams, and the club.
- Posting negative comments, pictures, videos, or any content related to players, coaches, other teams, volunteers, the club or Board on social media is strictly prohibited.
- Cyberbullying in any form will not be tolerated, and appropriate sanctions will be imposed.

### **Pan Canadian Policy Code of Conduct and Ethics**

[https://volleyball.ca/uploads/Policies/2020/Pan\\_Canadian\\_Policy\\_-\\_Code\\_of\\_Conduct\\_and\\_Ethics\\_-\\_Oct\\_2020.pdf](https://volleyball.ca/uploads/Policies/2020/Pan_Canadian_Policy_-_Code_of_Conduct_and_Ethics_-_Oct_2020.pdf)

### **Review of Registration Waiver**

#### **RELEASE OF CLAIM, AGREEMENT OF RESPONSIBILITY & REFUND POLICY AGREEMENT**

East Kootenay Volleyball Club (EKVC) is a non-profit society that strives to create meaningful growth and development to its athletes and coaches and build the Clubs' capacity to encourage volleyball involvement across the Region.

Operating the Club is dependent upon athlete registration to ensure the continuation of the club from season to season, therefore EKVC has a strict refund policy. The Club creates an annual budget from Fixed overhead costs to operate. This information determines the fee schedule for the season.

Once an athlete accepts a position on an EKVC team by using the Registration link upon receipt of the successful tryout invitation letter, they are a member of the Club team and therefore financially responsible for the entire fee as set in the Fee Schedule.

Refunds are no longer eligible once an athlete is a member of a team regardless of whether the athlete plays for the entire season, decides to withdraw from the team before the end of season, is dismissed due to conduct violations, or has any other reason to request a refund.

Refunds are not applied to medical conditions, injuries, or sickness (including but not limited to Covid-19) or other extenuating circumstances.

If a player registers but a team cannot be formed a full refund, less the \*SportEngine administration costs will be offered.

\*SportsEngine administration costs = \$1.50 + 3.25% of registration fee



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In consideration for the access to the Organization's training program, coaching and mentorship and/or access or use of the Premises, the Participant and/or the Participant's Guardian:

(a) releases, discharges and forever holds harmless the Releasees from any and all liability for damages or loss arising as a result of the Risks arising from entry into or use of the Premises and of participation in or in connection with the Remote Training, including ensuring the suitability and safety of the Remote Training environment;

(b) waive any right to sue the Releasees in respect of all causes of action (including for injuries or illness caused by their own negligence), claims, demands, damages or losses of any kind that may arise as a result of the Risks arising from entry into or use of the Premises and of participation in or in connection with the Remote Training, including without limitation the right to make a third party claim or claim over against the Releasees arising from the same; and

(c) freely assumes all risks associated with the Risks, anything incidental to the Risks, which may arise as a result of participation in or in connection with the Remote Training.

YOU ARE GIVING UP LEGAL RIGHTS TO ANY AND ALL FUTURE CLAIMS AGAINST THE ORGANIZATION AND THE RELEASEES.

I hereby give my son/daughter permission to play volleyball under the direction of the East Kootenay Volleyball Club. You are also aware and agree to the [Refund Policy](#).

#### **POLICIES & PROCEDURES AGREEMENT**

Kindly be informed that by finalizing this registration, you are obligated to adhere to all policies and procedures outlined by Volleyball Canada, Volleyball Alberta, and the East Kootenay Volleyball Club. You may find the EKVC policies [here](#).

Thank you for taking the time to read and fully understand the East Kootenay Volleyball Club (EKVC) handbook. Your commitment to adhering to the guidelines outlined within the handbook, including the chain of communication and the importance of showing respect for coaches and players, is greatly appreciated. Your dedication to these principles helps foster a positive and respectful environment within our club, and we look forward to having you as a valued member of our volleyball community. Welcome to EKVC!

I/We have read, understand, and agree to comply with the RELEASE OF CLAIM, AGREEMENT OF RESPONSIBILITY & REFUND POLICY AGREEMENT in full as outlined above.