This voucher was issued, as the participation in the event booked originally was not possible due to the COVID-19 pandemic. The voucher serves the voucher holder as compensation for the value of the payment(s) he/she has made to date for the purchase of participation in an event of IRONMAN Germany GmbH.

1. The registered participant receives with this email a voucher, which will be credited in the amount of the paid fees to the participants Active account, and which can be used at the following events offered and performed by IRONMAN Germany GmbH:

   5150 Kraichgau
   IRONMAN 70.3 Kraichgau
   IRONMAN 70.3 Duisburg
   IRONMAN Hamburg
   IRONMAN Frankfurt
   Hamburg Wasser World Triathlon

2. The voucher can only be redeemed for the events listed in No. 1 above. A redemption for other events is not possible. If there are price differences when booking a new event, the voucher holder must pay the residual value of a price exceeding the value of the voucher credit separately. If the voucher holder books an event whose price is less than the value of the voucher credit, the remaining value of the voucher credit can be used for special purchases associated with the event or for another event listed above in this voucher. The special purchases include the services specified in the registration, which are offered depending on the event, e.g. the medal engraving or the FinisherPix bundle.

3. The voucher credit can only be redeemed by the participant to whose Active account the credit was credited. A transfer or assignment of the voucher credit to another person is excluded. The voucher can be redeemed only for events where the registration has officially been opened, and only by following the general online registration process. The voucher is valid until December 31, 2024.

4. The holder of a voucher will be given the opportunity to register for the event for which the participant has been issued the voucher for in the years 2022 and 2023 via a "Priority Link" even before the official registration opens. The Priority Link will be sent to the voucher holder by e-mail shortly before the opening of registration and is valid until the end of the day before the day of the official opening of registration, unless a different date is communicated together with the Priority Link. Otherwise, the voucher does not entitle the voucher holder to register outside the general online registration procedure or to register for sold-out events. While registering for one of the events listed in No. 1 above the voucher holder is able to choose the voucher credit as means of payment. The voucher holder can see his/her remaining voucher credit in his/her Active account.

5. After expiration of the deadline stated in no. 3 the voucher will lose its validity. If the voucher holder has not redeemed his/her voucher by the expiry of the limitation period, the credit, and the claim for redemption of the credit against the voucher issuer shall lapse. The participant is aware and acknowledges that by agreeing to the issuance of the voucher, the participant relinquishes his/her right to a refund.

6. In addition, the general terms the voucher holder agreed to at registration for the new event apply.

IRONMAN Germany GmbH