

Refund Policy

The following outlines the refund policy for all Baseball programs in the CAA. To request a refund, please email CAADiamondSports@gmail.com. Refund requests will be reviewed by the respective program directors, and if deemed eligible, will be processed within two weeks. Please note that all refunds are subject to a \$15 processing fee to cover system and credit-card processing costs incurred by the CAA..

1. Full Refund

- Program: All baseball programs
- Eligibility: Up to the close of registration.
- Conditions: For any reason.
- E.g., If registration costs \$200, you will receive a refund of \$185 (\$200 - \$15 processing fee).

2. Partial Refund (50%)

- Program: 5 - 8U, 9 In-House & SW Metro Community
- Eligibility Period 1: Between the end of registration and draft day/team announcements.
- Conditions: For any reason.
- E.g., If registration costs \$200, you will receive a refund of \$85 (\$200/2 - \$15 processing fee).

- Program: All baseball programs
- Eligibility Period 2: Up to Game 5.
- Conditions: For injury or family relocation.
- E.g., If registration costs \$200, you will receive a refund of \$85 (\$200/2 - \$15 processing fee).

3. No Refund

- Program: 9U Tournament; 10-15U Travel

- Condition: Once registration is closed

- E.g., If you request a refund after 9U Tournament & 10-15U Travel registration closes, no refund will be provided, regardless of the registration fee paid. If a player experiences an injury or family relocation after registration closes but before Game 5, they may be eligible for a partial refund as outlined above.

4. Application of Tryout Fee

If a player does not make a travel team, the \$50 tryout fee can be applied towards the registration fee for the Community Baseball program if they choose to participate. This adjustment aims to encourage continued involvement and reduce financial barriers for players who want to remain active in CAA baseball.