



## **OZARK JUNIORS POLICIES**

### **Guidelines:**

In order to help avoid misunderstandings, here are some basic policies and procedures while involved with the Ozark Juniors Volleyball School program. Please read this section very carefully so that you are fully aware of our policies and guidelines.

### **Tuition:**

Monthly tuition is based on four classes per month. There will be no additional charge for months with five classes. Certain months may have a class canceled because of a holiday. These cancellations are balanced by continuing classes in months with five weeks. Make up classes are not offered for missed classes.

Monthly tuition is due the first week of each month in advance. We do not send out statements except to overdue accounts. It is your responsibility to keep your account up to date.

The first month will be the only month that will be prorated as the program starts early to mid-September. Monthly tuition for the rest of the Volleyball School season is not prorated. Tuition for unused classes, illness, holidays, vacations, snow days, etc. is not refundable.

### **Length of Enrollment:**

Once registered for a class, you are enrolled in that class until you let us know that you are dropping out. Regular monthly tuition is expected regardless of attendance until you drop out of a class.

If your child misses more than four consecutive classes without notifying us, we will assume that you have dropped out. You would still owe for the four missed classes.

### **Parent Guardian Presence During Classes:**

Parents/Guardians are allowed in the gym during this time.

### **Class Procedures:**

- Each participant must enter the facility with a face covering and maintain distancing of 6 feet or more prior to the start of the class.

**Holidays, Special Events, Etc.:**

It may be necessary during the year to rearrange or adjust our class schedule to accommodate a volleyball or basketball tournament, holiday, or special function. It is not our policy to cancel classes. However, we may reschedule a class for a different day or time, but will do so only as a last resort. Certain months may have a class canceled because of a holiday. These cancellations are balanced by continuing our classes in months with five weeks.

**Inclement Weather:**

In the case of inclement weather, we will post any closings no later than 2 hours prior to the class start on our website.

**More Questions?**

Check out our FAQ Page, or contact us at [jenny@ozarkjuniors.com](mailto:jenny@ozarkjuniors.com) or 479-200-4422