

ST. CATHARINES MINOR LACROSSE ASSOCIATION - REFUND POLICY & STATEMENT

POLICY STATEMENT

1. This policy applies to registration fees paid directly to the St. Catharines Minor Lacrosse Association (hereafter know as the SCMLA).
2. The principle behind our refund policy is to allow a reasonable period of time following registration for parent/players to withdraw, while still safeguarding the long-term financial stability of the SCMLA.
3. The SCMLA commits to program expenditure based on registrations and these expenses are not recoverable to the program if/when a member withdraws.
4. All refund request must be made using the current SCMLA Refund Form found on the website. To be submitted to the SCMLA Treasurer by the individual who paid the fee(s) either via email to (michelleb6@me.com) or mail to the SCMLA, . Please allow 4-6 weeks for refunds to be processed.
5. An administration fee will be charged on approved funds of \$50.00 and \$75.00 (depending on the time of refund request and as per the Refund Request Form).
6. The final amount of any refund is at the discretion of SCMLA's Board of Directors.
7. SCMLA shall not be responsible for any moves paid to a team, team coach or team official and the SCMLA shall not entertain requests for any such refunds.
8. SCMLA shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and shall not entertain requests for any such refunds.
9. Team fees and try-out fees are all NON-REFUNDABLE fees. These amounts are set based on roster size and to consider any refunds of these fees would be detrimental to the teams financial responsibilities.

POLICY

1. There will be no refund of registration fees after the following cut off date of June 15, 2019.
2. All uniforms and league equipment must be returned to the league prior to consideration of any refund request.
3. A paid registration fee may be fully refunded in the event the SCMLA is unable to provide the opportunity to play lacrosse at the appropriate age level. No Administration fee shall be withheld in this case.
4. A paid registration fee may be fully refunded in the event the SCMLA is unable to provide a house league roster spot at the appropriate age level, where a payer is released from rep try outs. No administrative fee shall be withheld in this case.
5. A paid registration fee may be fully refunded if a player must withdraw from medical reasons prior to the cut off dates above. A doctors not must be provided.
6. A paid registration fee may be fully refunded if a players family is transferred to another province or country (proof of transfer required) prior to the cut off dates above.
7. There will be no refund for a registration fee if a player is suspended or expelled from the SCMLA because of a Governing Body (OLA, OMFLL, or OWFL) discipline policy or code of conduct rules.
8. There will be no refund if a player withdraws due to a medical reason(s) after the deadline set out above with the exception of extenuating circumstance which must be presented and approved by the Board of Directors of SCMLA.