



## **Birthday Party – Frequently Asked Questions**

### **1.) What does City Arena provide v. what do I need to bring?**

City Arena will provide paper goods for all parties. This includes paper plates, napkins, tablecloths, silverware, a lighter for any candles, a knife to cut the cake, and more. We also provide all tables & chairs, sports equipment, and every party will include at least 1-2 staff members who will help organize games/activities. The party can bring any food, drink, and any certain themed paper goods if they choose to. There is a refrigerator and a freezer here that a party can absolutely use if needed.

### **2.) How much does the party cost and how many kids can I have?**

The base sports birthday party package starts at \$250.00. This covers 10 kids, and it will be an additional \$10 per extra kid over the 10 limit. For the nerf gun birthday party package, the cost starts at \$350.00, and this covers 15 kids with an additional \$7.50 per extra kid over the 15 limit. There is no max number of kids, but anything over 30 kids needs to be noted asap as we will need extra staffing. There are additional costs for bouncy houses & additional time added on to the party.

### **3.) For the nerf gun parties, do we bring our own nerf guns and equipment?**

City Arena will provide nerf guns, nerf bullets, and safety glasses for the kids. We also use some plastic barriers that we will spread out along the fields for the kids to hide behind and give it that “nerf battle” feel. We do understand that a lot of kids do like to bring their own guns from home. That is also totally OK! We have 20-25 nerf guns here.

### **4.) How long do the birthday parties run for?**

All birthday parties will run for an hour and a half. This will account for about an hour and ten minutes of play and about 20 minutes for any food and cake. If parties choose to extend their time to a 2-hour party, there will be an additional \$25 added to the remaining fee. Extending it to a 2-hour party is completely dependent on availability within the schedule.

### **5.) Do you recommend any local pizza places for parties and what time should I plan to have the pizza delivered?**

The most familiar places that people tend to order pizza from are Slice Above, Abbondanza Pizza, and Angel Pizza. All three places have delivered many times to the Arena. Other options that we have seen have been Old Railroad Café in Hanover, Papa Ginos, Market Basket, Big Y, and a few others. Having the pizza delivered 45 minutes to an hour into the party seemed to be the best bet!



#### **6.) When can I arrive in City Arena to decorate and set things up?**

Our Director of Operations will reach out a few days before the party to let you know when you can arrive. Usually, if you come 15-20 minutes before your allotted party time, that works perfectly as our staff is told to arrive 30 minutes before. If you are hoping to come earlier than 15-20 minutes before the allotted time, please ask the Director and see if that is possible.

#### **7.) Will other events be happening during the party?**

We take pride in the fact that your birthday party is YOUR time. We do not book anything else during the time of the party as we want the space to be yours. You will have full access to two big turf fields and a smaller turf field.

#### **8.) How far in advance should I plan to reach out about booking a birthday party?**

Since City Arena has become so popular in the past few years, we suggest that you try and book your party at least 2 months in advance. If the party does fall during the busy winter months, I would plan to at least give yourself a good 2-3 months in advance as times and days become very limited from October to April. Our director will confirm the date and time via email and will then reach back out a few days before the party with all final & staffing details.

#### **9.) What is the best way to pay for the party?**

We can accept cash, credit card, and/or check made out to City Arena LLC. Final payments will be made the day of the party. *Also, our birthday party staff do a fantastic job running & managing the parties. Tips for our birthday party staff is greatly appreciated!!*

Finally, in the very rare case where a birthday party must be postponed or cancelled, a full refund of the deposit will be made. In the case of an emergency relating to the party or City Arena, weather that may cause us to close, or simply unforeseen circumstances where the party cannot take place, we will work diligently to either reschedule or refund the deposit immediately.