



Buenaventura Football Association

P.O. BOX 6847, Ventura, CA 93006
www.venturapackers.net

Frequently Asked Questions | 2021 Fall Season

1) What are my options if I am paid in full for the 2020 season?

- *Your payment will automatically roll over to the fall 2021 season unless otherwise specified.*
- *You may request a refund (less \$100).*
- *You may choose to donate all or a portion of your payment as a tax-deductible donation.*

Requests must be emailed to boardofdirectors@venturapackers.net.

2) Will I receive a full refund?

- *Refunds will be the amount that you paid less \$100 (per the registration contract).*

3) When will I receive my refund?

- *Refunds may take up to 30 days to process after the request is made depending on the payment date and method.*

4) How will I receive my refund?

- *Registrations will be refunded via check by mail.*
- *Registrations paid in person by cash, check, or credit card will be refunded via check by mail.*

5) Why is my refund less than I paid?

- *Per the registration contract the first \$100 is nonrefundable.*
- *The nonrefundable portion of registrations is used to pay for payment processing fees, practice field use for camps, helmet recertifications, printing, and advertising as well as other costs related to preparing for the upcoming season. In addition to the season preparation costs, fixed annual costs such as website subscription and related fees, PYFL chapter dues, phone, and mail services are incurred and necessary to maintain the longevity of the Ventura Packers.*

6) Will we have a winter and a fall season in 2021?

- *No. The Ventura Packer's board of directors has voted not to participate in the PYFL's winter 7v7 season.*

7) Are coaches holding practices now?

- *No. Current state and local regulations related to the Covid-19 pandemic restrict practices at this time.*

8) After registering, when will I be contacted by my coach?

- *Once state and local restrictions for practices are lifted, rosters will be distributed to the coaches.*
- *The PYFL is working on a timeline of events for the fall 2021 season which will include official practice start dates.*

Additional information:

The Ventura Packers is a nonprofit, volunteer run organization. The Board of Directors consists of parents and volunteers who work hard to provide the best youth football and cheer programs available. We ask for your patience and understanding as we navigate these uncertain times. Player safety and the longevity of the Ventura Packers are our top priority.

Please consider joining the Board of Directors, we have vacancies that need to be filled ASAP.

Please send an email to boardofdirectors@venturapackers.net if you are interested.