



## Ontario Volleyball Association Refund Policy

Updated July 17, 2019

### **MEMBERSHIP FEES**

OVA memberships are 100% non-refundable.

### **INDOOR COMPETITION REGULAR SEASON TOURNAMENTS**

The OVA will deduct a 10% administrative fee from all refund/cancellation requests for any OVA indoor tournament cancelled prior to the registration deadline.

Any cancellations occurring after team splits have been posted will result in the loss of the tournament entry fee and a fine of \$200.

Any cancellation within 5 days of the tournament will result in loss of the tournament entry fee and a fine \$300.

Failure to pay the fine within 5 business days will result in the club being noted as members in bad standing and Club teams will not be allowed to participate in any OVA event until paid in full.

All cancellation or refund requests must be submitted in writing to the OVA Program Coordinator.

Any event cancelled by the OVA will be 100% refunded.

### **INDOOR ONTARIO CHAMPIONSHIPS**

The OVA will deduct a 10% administrative fee from all refund/cancellation requests for any OVA indoor Ontario Championship event, cancelled prior to the registration deadline.

There will be no refund or credit issued for any cancellation requested after the registration deadline up until 21 days prior to the first day of the Championships.

There will be no refund or credit issued and the team will be fined \$200.00 for any cancellation requested within 20 days up to 8 days prior to the first day of the Championships.

Any cancellation within 7 days of the Championship will result in loss of the Championship entry fee and the team is fined \$300.

Failure to pay the fine within five (5) business days will result in the Club becoming members in bad standing and the Club teams will not be allowed to participate in any OVA event until the fine is paid in full.

All cancellation or refund requests must be made in writing to the OVA Program Coordinator responsible for the tournament age division.

**Note:** Any cancellations initiated by the OVA will be 100% refunded

### **ADP CENTRES INCLUDING RTTC, HPC, AND PROVINCIAL TEAMS (INDOOR AND BEACH)**

The OVA will deduct a 10% administrative fee from all refund/cancellation requests up until 14 days prior to the start of the centre.

There will be a 50% cancellation penalty for any cancellation requested from 13 days to 7 days prior to the start of the training centre.

There will be no refund or credit issued for any reason for cancellations from 6 days prior to the training centre.

All cancellation or refund requests must be submitted in writing to the OVA High Performance Manager.

### **BEACH TOUR EVENTS**

The OVA will deduct a \$20.00 administration fee on all cancellations requested prior to the registration deadline.

There will be no refund or credit issued for any reason, except injury, for any cancellation requests submitted after the registration deadline. In the case of an injury, a refund will be issued less a \$20 administration fee.

All cancellations and request for refunds due to injury must be submitted in writing to the OVA Beach Program Coordinator, prior to the event and accompanied by a doctor's note within one week of the event.

All other cancellations and request for refunds must be submitted in writing to the OVA Beach Program Coordinator at [beach@ontariovolleyball.org](mailto:beach@ontariovolleyball.org).

Any event cancelled by the OVA will be 100% refunded.

### **BEACH ONTARIO CHAMPIONSHIPS**

The OVA will deduct a \$20.00 administration fee on all cancellations prior to the registration deadline.

There will be no refund or credit issued for any reason, except injury, for any cancellations requested after the deadline, up until 7 days prior to the event. In the case of an injury, a refund will be issued less a \$20 administration fee.

Any cancellation within 6 days of the Championships will result in loss of the Championship entry fee and the team is fined \$50.

All cancellations and request for refunds due to injury must be submitted in writing to the OVA Beach Program Coordinator, prior to the event and accompanied by a doctor's note within one week of the event.

All other cancellations and request for refunds must be submitted in writing to the OVA Beach Program Coordinator at [beach@ontariovolleyball.org](mailto:beach@ontariovolleyball.org).

Any event cancelled by the OVA will be 100% refunded.

### **COACHING/OFFICIALS COURSES**

The OVA will deduct a 10% administrative fee from all refund/cancellation requests for any OVA coaching or officials' course cancelled prior to the event.

For any cancellation requests after the scheduled event, there will be no refund.

Any event cancelled by the OVA will be 100% refunded.

All cancellations and request for refunds must be submitted in writing to either: Officials – [officials@ontarivolleyball.org](mailto:officials@ontarivolleyball.org) or Coaching – [coaching@ontarivolleyball.org](mailto:coaching@ontarivolleyball.org)