

BHB Refund Policy

1) Refund levels:

- a. Termites and Mites-
 - i. If a player chooses not to play prior to the season, the entire registration cost minus a \$25 service charges may be refunded
 - ii. If a player chooses not to play after the first practice but before December 15th, 50% of the registration costs minus a \$25 service charge may be refunded
 - iii. No USA hockey registration fees will be refunded by BHB

- b. Squirrels/10U, Peewee/12U or Bantam/15U
 - i. No refunds will be issued at these levels unless approved by the BHB Board of directors per the "Special Exceptions" section of this policy

- c. No refunds will be issued for summer hockey, preseason hockey or other camps

2) Special Exceptions:

- a. Injuries
 - i. In the event a player incurs an injury that renders him/her unable to play for the remainder of their team's season (a "season ending hockey injury"), the player may be eligible for a refund of registration fees minus a \$25 service charge. The Board may approve a prorated refund if the request is made because of an injury to the player that, in the written opinion of a medical doctor, prohibits the player from participating in hockey for a period of at least 8 weeks. The amount of the refund for which the player may be eligible will be based on the date he/she notifies BHB that they do not intend to return to play and provides the required physician's documentation that the player has incurred a season ending hockey injury:

Prior to the start of the season – 100%

Prior to December 15 – 50%

On or after December 15 – 0%.
 - ii. To be eligible for a refund, the player must provide written documentation from a physician stating the player has suffered a "season ending injury" and cannot return to play.

- b. Relocation
 - i. In the event a player's family moves outside the Bismarck area (50 miles or greater) during the hockey season, the player may be eligible for a refund of registration fees minus a \$25 service charge. The refund amount will be prorated based on the same dates listed for injuries above.

3) Requirements

- a. All requests for refunds must be submitted in writing to the BHB board of directors for review and approval at the next regularly scheduled board meeting
- b. The BHB Board of Directors reserves the right to review all requests for refund or credit based on special exceptions to consider, among other things, compliance with this policy and extraordinary circumstances, at its sole discretion.
- c. The BHB board of directors is under no obligation to approve a requested refund.
- d. Deciding not to play in the BHB program is not considered a special exception warranting a review by the BHB board of directors for levels above Mites
- e. Refunds may only be granted if the player is in good standing with the club and paid in full. If the player's registration has been paid using the payment plan method, only payments made up to the date of notification will be considered for the refund.