

# FRANK SOUTHERN ICE ARENA

OPERATING POLICIES AND PROCEDURES  
2020-2021 Season

## Reopening Guidelines for Frank Southern Ice Arena

(Subject to change based on COVID19 regulations from the state)

In accordance with the Bloomington and Monroe County COVID-19 community task force, in line with our national affiliate organizations, and in accordance with the Bloomington Parks and Recreation Department's policies, we have outlined some of the major modifications you will note as the Frank Southern Ice Arena begins to reopen.

The health and safety of our staff, participants and community are of the utmost importance to us. We have ensured that the following timeline will allow us to confidently and safely open our facility and activities to our participants. Given the October 1st opening for our user groups combined with the anticipated onset of competitions, we have opted to proceed with a measured approach that will help minimize the risk of exposure within our facility and its guests. We will be following all guidance received from the Office of the Mayor, the Monroe County Health Department, and any related directives within the Governor's Executive Orders and the *Back on Track Indiana* plan. This means that at any given time we may need to "hit pause" where we are or that we might even need to take a step or steps backwards. We will adapt if/when those instances come up and will keep all participants and our community informed.

While our staff works extremely diligently throughout the year to ensure the cleanliness of this facility, we recognize that the current environment requires us to 'step up our game.' Therefore, we will be increasing our cleaning, disinfecting and sanitizing practices to ensure that we meet or exceed any CDC or local/state Health Department guidelines. We ask for your help and cooperation in cleaning up after yourself while in the arena. You will be asked to respect the guidelines for maximum gathering sizes and social distancing while in the facility. Anyone coming into the arena for any purpose will be required to wear a protective face covering.

Lastly, we understand that opening the facility to our families comes with it a responsibility to ensure your safety. Rest assured that we will continue to work extremely hard to earn your trust in this regard. Our highest priority is that you feel safe when entering our facility, followed closely by ensuring that you have fun and are excited to get back to it! We are looking forward to seeing all the new and familiar faces in the coming months!

Sincerely,

Dee Tuttle  
FSC Manager

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## Lobby, Bleachers, and Locker Room Access

- Access to the lobby, rink, and locker rooms will be controlled to allow for cleaning/disinfecting and separation of groups. Cooperation from all parties is essential in minimizing risk of exposure and avoiding any undue closures.
- Masks are required for all patrons except those who qualify as exempt (under 2 or for medical reasons). Masks may be removed for hockey or figure skating. It is recommended that those who are unable to wear a mask should refrain from entering the facility.
- Furniture in the lobby and rink will be placed to ensure proper social distancing. Please do not move it. Tape markings will be placed to show where people should sit on the benches.
- Lobby restrooms will only be used for bathroom use and will be the only restrooms available to participants and spectators. Restrooms will be cleaned routinely throughout the day in accordance with CDC guidelines.
- Drop-off / Pick-up is encouraged for older skaters who do not need adult assistance. For younger skaters, we request that only one parent accompanies their skater into the facility.
- The lobby will be open fifteen (15) minutes prior to the start of the program. Early arrivals are requested to remain in their vehicles until the lobby opens prior to their scheduled session. There will be social distancing markers on the floor from the outside through the entry doors to the lobby area. The rink will open five (5) minutes prior to the start of the scheduled session. Participants should bring equipment bags and all other personal items with them and store them in the designated area, inside the arena, during their session. No personal items should be left in the lobby.
- The lobby will close fifteen (15) minutes prior to the conclusion of each program for cleaning. Visitors must sit in the bleachers, while practicing social distancing, and exit through the northwest door marked "EXIT HERE".
- Players, coaches, and spectators must clear the ice and bleachers within five (5) minutes of the conclusion of their scheduled session. All persons must use the northwest door inside the arena area as the lobby will be closed for cleaning.
- Locker rooms will NOT be available. Participants are encouraged to arrive dressed as much as possible and use the lobby to put on skates and other equipment. No outside food or drink, aside from water bottles for participants, will be allowed.
- All lost and found items will be held for 48 hours and then will be discarded. Please double check that your skater has everything they came in with.

- The water fountain will be accessible for touchless bottle filling only. Please ensure your skater brings a clearly marked water bottle with them and remind them that under no circumstances should they share their bottle with anyone else.

### Ice Rink

- A maximum of fifty (50) people at one time will be permitted on the ice until a date that is to be determined later. This includes use of the players benches, scorekeeper's box, and penalty boxes. Masks are required for coaches, scorekeepers, and other non-playing personnel. Everyone is encouraged to wash their hands for at least twenty (20) seconds using soap and water or use hand sanitizer before and after their scheduled activity.
- A maximum of 50 spectators will be permitted within the facility. All guests must wear face masks and maintain social distance from others not traveling together.
- All personal belongings (such as water bottles, tissue boxes, program music, clipboards, cell phones, etc.) should be left in one location during practices and not be left behind. Please do not share any personal items.
- Make sure to discard all used tissues and water bottles in the trash cans. Multiple trash cans are available and need to be used to ensure the safety of those cleaning the facility.
- Use of chewing tobacco in any form is not permitted anywhere in the facility.

### Public Skating

- A maximum of 75 participants will be permitted for public skating.
- The lobby will open fifteen (15) minutes prior to the start of the session. Follow the social distancing markers on the floor to counter. Admissions will close when the session has forty-five (45) minutes remaining. Once entering the arena area you may only re enter to use the lobby restroom. All public skating participants will place their skates in the designated area, inside the rink, and exit the facility through the northwest arena door marked as "EXIT HERE".

## Cleaning Protocol

Providing separation and minimizing the amount of exposure between cohort groups is only one aspect of creating a safe environment for our guests. We are also increasing our cleaning, disinfecting, and sanitizing practices to ensure that we meet or exceed any CDC or local/state Health Department guidelines. These measures include:

- Cleaning and disinfecting all frequently touched surfaces after every program using CDC-approved disinfectants.
- Thoroughly cleaning, disinfecting, and sterilizing facility nightly.
- Use of PPE for all transactions at counter.  
Thoroughly cleaning and disinfecting all skates, and other equipment after each use.

## INFORMATION FOR USER GROUPS

In compliance with Executive Order 20-32 and Public Health Order 22-2020, recreational and competitive athletic programs are required to submit a COVID Action Plan prior to conducting any activity at the FSC. Plans must be approved through Bloomington Parks and Recreation as well as the Monroe County Public Health Department. Plans should be submitted in writing to FSC Management and the Monroe County Health Department at least (1) week prior to any scheduled activities.

It is strongly recommended that each group designate a COVID Coordinator to serve as a central point of contact between the organization and the rink. Each team/organization is required to track attendance at each session and maintain those records for at least thirty (30) days for contact tracing purposes.

COVID Action Plans must include the following information:

- Screening protocol (At-Home or On-Site)
- Cleaning and Disinfection of Equipment
- On-ice Social Distancing (Practice guidelines & strategies)
- On-ice Cohorting (if applicable)
- Situational Response Protocol
  - COVID Positive – Symptomatic
  - COVID Positive – Asymptomatic
  - Untested – Symptomatic
- Reporting Procedure

Bloomington Parks and Recreation supports the CDC's recommendation that anyone who exhibits COVID-19 symptoms, tests positive for COVID-19, or has been exposed to someone with COVID-19 symptoms or a confirmed or suspected case refrain from returning to participation until they have met the CDC's Criteria to Discontinue Home Isolation. More information can be found at

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/end-home-isolation.html>

Bloomington Parks and Recreation's leadership team will determine the appropriate response to confirmed or suspected contamination depending on the circumstances of each case. Be advised that positive instances of contamination could potentially result in a suspension of all programming for 48 hours or longer for cleaning, disinfecting, and sterilization.

## STRONGER TOGETHER

While it is our sincere hope that these guidelines will only be in place for a short time, it should be anticipated that changes in either direction could occur on short notice.

Your cooperation in keeping the FSC a safe and comfortable space for everyone is both essential and appreciated! Keeping track of personal belongings, disposing of beverage containers properly, maintaining a safe distance from others outside your traveling party, using a face masks anytime you are not on the ice, washing your hands or using hand sanitizer, limiting the amount of time you spend in the facility and in close proximity to others, are all simple but important steps that anyone take to keep themselves and other safe.

It will take a concerted effort to keep our facility, staff, and guests safe and healthy. In following these guidelines and any directions or instructions from staff, everyone can do their part to help us avoid any closures or cancellations of programming and keep the Frank Southern Ice Arena open for all to enjoy!

## RESOURCES

ISDH Epidemiology Resource Center  
Public and Provider Toll-Free Phone Number  
877-826-0011

State of Indiana Cononavirus Resource Website

[https://www.coronavirus.in.gov/?utm\\_source=agency-website&utm\\_medium=banner-image&utm\\_campaign=&utm\\_term=&utm\\_content=core](https://www.coronavirus.in.gov/?utm_source=agency-website&utm_medium=banner-image&utm_campaign=&utm_term=&utm_content=core)

CDC Criteria to Discontinue Home Isolation

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/end-home-isolation.html>

CDC Considerations for Youth Sports

<https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/youth-sports.html>

US Ice Rink Association

Coronavirus Resource Website

<https://www.usicerinks.com/resources/COVID-19>