



August 5, 2019

Dear Regions of USA Volleyball:

With the start of the 2019/2020 season right around the corner, I wanted to personally make you aware of some recent developments regarding the USA Volleyball Member Management System.

As you all know, we were set to begin utilizing a new member management system, SportsEngine, on September 1, 2019. For two years, USA Volleyball staff, Regional representatives and SportsEngine developers have worked diligently to create a state-of-the-art member management system unlike anything used by USA Volleyball in the past. We are extremely pleased with the work that has been done and know that the system will be an excellent resource for our clubs and members.

However, as of today, USA Volleyball has made the decision to postpone the launch of the new member management system for one year until the 2020/2021 volleyball season. This was not an easy decision to make, yet it was made in the best interests of all involved. We feel that postponing the launch will allow us to do a number of things, including releasing a fully tested and operational product from day one, with all features optimized, and ensuring sufficient time for training. In reviewing the state of the developing system, we felt there were several functions that would not be 100% optimized on day one. We want this new platform to be perfect for our members from the start. Furthermore, we want to ensure that there is sufficient time for training and that a full, robust training schedule for all regions can be activated well ahead of system rollout.

We understand that there has been discussion amongst some regarding privacy policy concerns. We have been assured and are confident that SportsEngine is fully compliant with all applicable laws, however, we will be able to use this additional time to assuage any outstanding concerns.

We will remain using Webpoint as the member management system for one more season. To that end, business will continue as usual and in the ordinary course for the start of the 2019/2020 season beginning September 1, 2019.

We are aware that some of you have already made travel plans to attend upcoming SportsEngine trainings. Due to this postponement, those sessions will be rescheduled to a later date. For those of you who have made non-refundable travel arrangements for those trainings, please provide Linda Clack (linda.clack@usav.org) with a copy of your purchase itinerary and receipt and we will ensure you are reimbursed.

Proud Member



Thank you for your patience and understanding during this transitional time. We feel this decision is in the best interests of all our organizations and will allow us the time needed to provide a truly superior member management system.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jamie Davis', with a stylized flourish at the end.

Jamie Davis
CEO
USA Volleyball