

# ZASC FREQUENTLY ASKED QUESTIONS

## Booking

1

### How can I rent a field?

You can book on [CatchCorner](#), or if you are looking to make a recurring booking or have questions, you can call [\(8873\)](tel:905-265-TURF) or email [soccercentre@ontariosoccer.net](mailto:soccercentre@ontariosoccer.net)

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### What fields are available?

We have a full-sized indoor field, which can be divided into three smaller fields, as well as an outdoor turf field. Field dimensions are as follows:

- Stadium Field (11v11) 106m X 64m
- Indoor Field (11v11) 100m X 60m
- Indoor Field(5v5) 30m X 60m

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### What are your rates?

Rates for the indoor turf field are available [here](#), and for the outdoor stadium click [here](#). To view other costs such as special event fees, view our terms and conditions [here](#), and our payment policies [here](#).

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### Do we need insurance?

If you are a registered player with Ontario Soccer and are participating in sanctioned activities then there is no need for additional insurance, except in the case of a Special Event or Tournament. If you are a private rental you may be asked to provide proof of insurance from a 3<sup>rd</sup> party insurer. Details can be found [here](#)

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### Is there space for spectators?

The indoor field features a 360-degree balcony overlooking the fields which can be accessed by stairs or elevators. The outdoor stadium has bleachers which can accommodate up to 1200 spectators.

**6****Is catering available?**

Yes! We have a fully licensed cafeteria in-house operated by Chef Cos' Catering which can also provide catering for events. You can contact them at [info@chefcoscatering.com](mailto:info@chefcoscatering.com) or phone 647-505-7601. Catering requests must be made at least 7 days prior to your event. We also have a variety of vending machines in the facility.

**7****Can I book a meeting room?**

Yes! We have a variety of meeting rooms available for booking. The largest can fit up to 80 people. They feature audio/visual services and can be catered for by Chef Cos' Catering. Call [\*\*905-265-TURE \(8873\)\*\*](tel:905-265-TURE(8873)) or email [\*\*soccercentre@ontariosoccer.net\*\*](mailto:soccercentre@ontariosoccer.net) to inquire about booking meeting rooms.

**8****How long can I rent a field for?**

Rentals must be made in increments of 1 hour (we cannot book for 30 min or 1.5 hours). A 1-hour booking means 55 minutes of field time, ending 5 minutes prior to the hour, to allow our staff to convert the facility between rentals.

**9****Can I rent have the field?**

Our full-size indoor field can either be rented as one third, two thirds, or [\*\*full-field\*\*](#). We cannot rent out half the field. The outdoor stadium is only rented as a full field.

**10****Can I rent the grass fields?**

All grass fields near the facility are owned and operated by the City of Vaughan, not Ontario Soccer. The Woodbridge Sports Dome is also a separate entity. The only facilities that are part of the ZASC/Ontario Soccer are the indoor field at 7601 Martin Grove Road, and the outdoor turf stadium directly south of the building.

**11****Can I host my birthday/event/tournament/camp at the Zanchin Automotive Soccer Centre?**

Call us at [\*\*905-265-TURE \(8873\)\*\*](tel:905-265-TURE(8873)) or email [\*\*soccercentre@ontariosoccer.net\*\*](mailto:soccercentre@ontariosoccer.net) so we can help accommodate your special event as best as we can.

**12****Who can make a rental?**

Only those 18 years old or older are able to make a rental, sign the Facility Permit, and be authorized by the Permit Holder as its representative to be present at the rental as specified in the Facility Permit. Participants under the age of 18 must be supervised by an adult and/or the Permit Holder at all times. Leagues and tournaments are required to have a first-aid certified convenor/organizer present at all times during the rental.

**13****What times can I make a rental?**

The fields can be booked between 7am and midnight every day of the week. The ZASC office is open from 9am-5pm on weekdays. To view availability, check [CatchCorner](#) or contact our office.

**14****How can I pay for my booking?**

Accepted methods of payment include VISA, MasterCard, debit, e-transfer, EFT and cheques. Ontario Soccer does not accept cash or AMEX for rentals at The Zanchin Automotive Soccer Centre. For casual rentals, full payment is required at the time of booking. Contact rentals require a deposit, equivalent to the first month's rental, to be paid 30 days prior to the first rental date. The remainder of the contract booking shall be invoiced monthly with payment due before the first of each month's rental, to be paid by pre-authorized credit card payment or by postdate cheques, or as per the payment schedule specified in the Facility Permit. Special events exceeding two (2) hours in duration require payment due in full at the time of booking confirmation, including payment of Special Event Bond and Special Event Service Fee. More information on how to pay will be available on your invoice at the time of booking.

**15****Can I cancel my booking?**

We have a no-refund policy on cancellations. In the event that ZASC must cancel your booking due to inclement weather or other unforeseen circumstances, a time credit will be issued. Rental fees shall not be reduced if the permit holder fails or elects not to use any portion of the time specified on the permit. In the event the permit holder requests to give back rental time, Ontario Soccer will do its best to fill the time. However, any financial shortfall will be the responsibility of the original permit holder.

**Facility**

**16****Do you have changing rooms?**

Change rooms are assigned based on availability and are not automatically a part of all bookings. Should there be reasonable availability for a change room(s), they will be assigned accordingly. They are available 30 minutes prior to your field rental, and you must vacate the room within 30 minutes of the end of your field rental.

**17****Where are you located?**

We are at 7601 Martin Grove Road, Vaughan, Ontario, L4L 9E4. We are easily accessible from Toronto's major highways, closest to Highway 27 & 7.

**18****Is parking available?**

There is ample, free parking available in front of the venue.

**19****What about facility safety?**

The Zanchin Automotive Soccer Centre is monitored 24/7 by security cameras both inside and outside of the facility. Concerns regarding access to video footage can be addressed by contacting us at [soccercentre@ontariosoccer.net](mailto:soccercentre@ontariosoccer.net). Footage will only be released to police during the course of an investigation.

**20****Are animals allowed inside the venue?**

Per the [Zanchin Automotive Soccer Centre Terms and Conditions](#) (14- Health and Safety), pets are not permitted in the facilities but are allowed on premises directly outside of the indoor facility and the outdoor stadium provided they are leashed and with the owner. Licensed service animals are [permitted](#) and ZASC staff should be notified upon their entrance into the facility. ZASC staff may request proof of credentials for a service animal.

**21****What equipment is provided?**

Goals/nets are available and are fixed to the field. If you require them to be moved, you must request this at the time of booking. Scoreboards and lighting are available at an extra cost and must be requested at the time of booking. Other equipment such as balls, pinnies, proper footwear, uniforms, shin pads, and cones are not available for purchase or rental, and must be self-provided if needed. If you are a player coming for a game or practice, please contact your convener or coach for information about what you need to bring.

**22****What footwear is required?**

Flat-soled athletic shoes, turf shoes or molded cleats no longer than 1/2 inch are the only type of footwear that may be worn on the turf fields. Metal spikes or cleats are not permitted. All participants/team officials must ensure that any mud or dirt caked into their footwear is cleaned outside the facility or into a garbage can before entering onto the turf.

**23****What is the food and beverage policy?**

No food or beverages are permitted on the field, with the exception of water. Chewing gum, sunflower seeds, and nuts are strictly prohibited on the field. If food is found on the field following your rental, a \$500 charge may be applicable.

**24****What is the alcohol and smoking policy?**

Alcohol is strictly prohibited unless the Permit Holder has received permission from The ZASC and has obtained a Special Occasion permit/liquor license. Smoking of any kind, and the use of marijuana and drugs are strictly forbidden within 20m of the facility. Open alcohol in the parking lot is strictly forbidden and will be communicated to the appropriate authorities. BBQ's of any kind are also not permitted anywhere on the facility grounds.

**25****Is there Wi-Fi in the venue?**

Yes, we have free Wi-Fi available throughout the facility stretching out to the outdoor stadium too.

**26****Is there a lost and found?**

We are not responsible for any lost property, however, please contact reception during office hours (9am-5pm on weekdays) to see if your item has been turned in.

**27****Is the facility accessible for people with mobility needs?**

We have an elevator inside the building as well as accessible seating areas in the outdoor stadium. If you have any suggestions about how we can improve the accessibility of our venue, please do not hesitate to contact us at [soccercentre@ontariosoccer.net](mailto:soccercentre@ontariosoccer.net).

**Other**

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**Is the Zanchin Automotive Soccer Centre owned by Ontario Soccer?**

In 2023, the Zanchin Automotive Soccer Centre and Ontario Soccer amalgamated their governance and operational structure to all fall under the “Ontario Soccer” umbrella.

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**What is Zanchin Automotive?**

In 2024, we signed a naming rights deal with the Zanchin Automotive Group. Zanchin Automotive Group was founded right here in Vaughan and now represents over 19 brands and over 38 dealerships across Ontario. The partnership provides an important means for Ontario Soccer to operate and maintain the facility sustainably and in a manner keeping rental and usage fees stable and competitive for current and future community user groups.