

# Coronavirus (COVID-19) and USA Softball of Michigan Continuous Operations

March 16, 2020

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USA Softball of Michigan is doing our part to limit the potential spread of the COVID-19 virus. We want to provide assurance of USA Softball of Michigan's commitment to ensuring the health and safety of our staff, and customers

## Effective, Monday, March 16, 7:30 a.m.:

- **The office (located at 3316 Isabella Street in Midland, MI) will be temporarily closed for walk-in service until further notice.** The office will continue to operate during this time, as needed. We will fill umpire equipment orders and softball orders that are completed online, and get those out as soon as possible.
- **Umpire registrations, adult team registrations, and youth JO registrations will continue via internet registrations, and emails.**
- **Umpire clinics that are scheduled through April 6<sup>th</sup> are being cancelled or rescheduled.** Please contact your district umpire in chief for more information.
- **Face-to-face** meetings are now being held through conference calls.
- **We are working on the best way to handle tournaments that are scheduled for the end of April.** We will keep you updated as we have information.

Please know that these are small changes to our operations as we are well-equipped to handle the majority of our business via emails and phone calls at this time.

This time of year, USA Softball of Michigan's in-person transactions are very low. We believe that these actions support the social distancing initiatives that are recommended by government health agencies, provide the best protection for our community, and provide a very high level of service to our members. These service changes will be reviewed and assessed daily based on government health recommendations and local risk factors.

Thank you for your cooperation and understanding. Please watch [usasoftballmi.org](http://usasoftballmi.org) for updates as this situation evolves.