



## Cypress Youth Baseball Refund Policy

### **Refund Policy:**

Upon request, refunds will be provided according to the following schedule:

- Prior to CYB's first tryout session: 100% of Registration fees
- After tryouts but prior to Team Draft/Assignment: 50% of Registration fees
- After Team Draft/Assignment: No Refund

### **Exceptions:**

In the event a player is involved in a season-ending injury within the first 3 weeks of the season, an exception to the above schedule will be made.

**\*\*This will require a Dr. Note as proof of injury before a refund will be approved.**

Additionally, an exception to the above schedule will be granted in the event of re-location, if such event precludes a player from participating in activities for the entire season.

- In such instances, costs incurred for uniform purchase, insurance and any other cost will be pro-rated and deducted from the registration fee and the remaining amount will be refunded.
- The costs incurred will be calculated by the League Treasurer based upon the date the refund is requested.

### **Requesting a Refund**

All refund requests must be submitted in writing or via email to the CYB Player Agent with the following information:

- Full Name of Player
- Division and Team (if applicable)
- Date of Request
- Reason for Refund
- Dr. Note (if applicable)

Refund processing may take between 10-14 business days and will be issued back to the original form of payment. If your payment was received online, the processing fee is non-refundable.

Please contact our [Player Agent](#) with any questions.