

PROTOCOLS FOR SKATERS & PARENTS/GUESTS

The safety and well being of all our customers and employees is of the utmost importance to us. In order to minimize the spread of COVID-19 we have some new protocols to follow. While some things may seem like an inconvenience, we hope you understand that we are only trying to ensure everyone's safety. Please review the policies below prior to your visit. We appreciate your patience, cooperation, and your continued patronage.

- Please stay home if you are feeling sick or experiencing any COVID-19, or if you have been exposed to anyone suspected of having or diagnosed with COVID-19.
- A temperature check and Covid screening questions will be required for all guests.
- Each skating family is allowed 1 parent/chaperone.
- Designated areas for parents will be marked throughout the building. Please stay in the designated areas during the session. If skaters need assistance with skates/dressing, parents may help them but should proceed to the parent area immediately thereafter.
- Masks will be required for ALL guests entering the facility.
- Freestyle skaters/hockey players must wear a mask except for when they are on the ice.
- Skating school students must wear a mask both on and off the ice.
- The rink will be divided into two separate staging/dressing areas (A and B) with their own exits. Please use the exits designated for your staging area to minimize congestion.
- Each staging area will have access to locker rooms which can be used for changing. There are a limited number of spots per locker room. We highly recommend that skaters come fully/mostly dressed with skates/guards and under garment on.
- Please check in at the Box Office, stand in line (6' apart), wait to be called into the rink, then proceed to your assigned staging area (A or B).
- Skaters may come as early as 30 minutes before the start of their session.
- Once the session is over skaters have 15 minutes to change and vacate the rink.
- If skating in the session that follows, skaters must move their belongings to the next staging area so our staff can clean/disinfect the area for the next group.
- Skaters may warm up in their staging area only (please do not use the parking lot).
- Any items skaters want to bring with them (phone, tissue, sanitizer, water) on the ice should be in a Ziplock bag and placed on the "x"s marked along the boards.
- No food is allowed inside the rink. Water bottles are acceptable but must be marked.
- No cell phones allowed on the ice (keep in Ziploc bag).
- One person/family at a time allowed in the restrooms.
- The gym/dance room will be closed until further notice.
- Figure skaters must bring their own bright scrunchie to wear on their wrist to signal that they are in a program and have the right of way.
- Please follow all signs and notices/posts in the building.
- Please refrain from congregating with other skaters, coaches, and employees anywhere inside the facility and the parking lot (follow 6' social distancing rules).
- We recommend sanitizing your hands before you enter the building, before your session and before leaving the premises. Hand sanitizer stations will be located throughout the facility. Please wash and/or sanitize your hands often and follow other recommended hygiene practices.
- We have enhanced our cleaning and sanitization process but it does not replace the need to practice good hygiene and social distancing,