

## **DOWNTOWN LITTLE LEAGUE 2021 REGISTRATION - FREQUENTLY ASKED QUESTIONS**

*Hello DLL Families - hope that all is well.*

*In response to your questions, we are providing an FAQ to make your registration experience as smooth as possible. In addition to questions about eligibility, fees and SportsEngine accounts, we address the process of requesting specific teammates and coaches, sponsoring a team and the possibility of winter workouts.*

***IMPORTANT:*** *Downtown Little League strives for every registered player to be placed on a roster and to participate in practice and games from early March through the weekend of June 19-20. HOWEVER, in the pandemic environment, there may be circumstances beyond our control that prevent us from realizing those goals e.g., failure to receive necessary permits or New York City/State government decisions to curtail or halt play, among others.*

*For specific questions about DLL's **Covid-19 precautions**, including our physical-distancing and mask-wearing policies, please read [this Acknowledgement on our website](#) and note that, during the online registration process, each registrant will be prompted – and required – to acknowledge all of its provisions in order to participate in DLL.*

*Remember to email [RegisterwithDLL@gmail.com](mailto:RegisterwithDLL@gmail.com) with any registration-related questions and we'll see you at the ballfields soon!*

*The DLL Board*

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### **1. Are you expecting to hold a full 2021 season?**

Yes. Our plan is to begin practices in early March, weather permitting, with games beginning the weekend of April 10-11. The season will conclude Father's Day weekend, June 19-20.

As noted above, given the uncertainty surrounding the pandemic, our plans are certainly subject to change and we will keep you apprised every step of the way.

### **2. What kind of safety precautions is DLL taking?**

All players are expected to have their own equipment to avoid sharing (glove, bat, helmet). The league will have a limited quantity of equipment to provide to players who are not able to secure his or her own playing equipment and we ask players to not share that equipment as well. For catcher's gear, each team will have a sanitizing solution to clean after each use. The league will have appointed safety and sanitizing stations at every field, including NYC Park fields.

For further information, please read the [Covid-19 Acknowledgement](#) on our website.

### **3. How do I know if my child is eligible to play with DLL?**

Please refer to our [catchment area and eligibility requirements](#) for details, noting that a player must live OR go to school within the DLL zone in order to be eligible.

The lone exception: If your child previously played in DLL but no longer lives in – or goes to school in – our catchment area, he/she is grandfathered and remains eligible to play in the league.

#### **4. Should I sign up if my child will likely be out of town for several weeks during the season?**

Probably not. There is always a lengthy waitlist of players who'd like to play each week and we want to do our best to get as many kids on the field as possible on a regular basis.

#### **5. What's the cost?**

The fee is \$200 per player, unchanged for the past 12 seasons and payable by credit card (MasterCard, Visa and Discover) or check. Note that **American Express is not accepted** by SportsEngine.

Registrants wanting to pay by check should email [RegisterwithDLL@gmail.com](mailto:RegisterwithDLL@gmail.com) for further details.

**NOTE:** Things work a bit differently for our Challengers Division for special-needs participants. You'll still go through the registration process but there is **no fee** for participation. Please email us at [RegisterwithDLL@gmail.com](mailto:RegisterwithDLL@gmail.com) for further details about the program *after you've registered*, and we will respond soon.)

#### **6. What if I elected to roll my 2020 registration fee over to this season when I completed the 2020 DLL survey?**

If you selected that option, we would send you a separate discount code in advance of registration and you will enter the code when you register. Please **do not share** the code with anyone else as SportsEngine will only allow it to be used once.

If you didn't select "rollover" during the 2020 survey, then you will register and pay just as you did in 2020. The rollover option ended in June 2020.

#### **7. When does registration begin and how early do I have to sign up?**

Registration begins Saturday, January 23<sup>rd</sup>, and **we encourage you to sign up ASAP** as field and time constraints force DLL to place caps on the number of registrants. Please note that many of our divisions typically enter waitlist-mode within the first 24 hours.

#### **8. How do waitlists work?**

We remove players from the waitlist when another player drops out from the same division, on a first-come, first-served basis.

For example, if Child A is first on the waitlist and Child B, who has registered and already been placed onto a roster, decides to drop out, then Child A would replace Child B on the same team roster.

#### **9. Can I cancel my registration and get my money back after I sign up?**

Yes, until we distribute uniforms, minus a \$25 administrative fee. Once we've given uniforms to players, likely in early March, DLL does not issue refunds.

## **10. How does the registration process work?**

**A. First, set up your SportsEngine profile, creating the account under the parent/guardian name and email address. Later** during the registration process, you will add your athlete to your SportsEngine account as a sub profile.

**Here's how to set up the SportsEngine profile:**

-Navigate to [downtownlittleleague.org](http://downtownlittleleague.org)

-In the upper right-hand corner of your screen, click **Sign In**.

-Under *Welcome*, click **create an account**.

-Fill out all requested information.

**NOTE:** Ensure the information entered belongs to the primary account holder (parent/guardian).

-Once complete, click **Sign Up**.

**IMPORTANT: Don't forget to Verify Your SportsEngine Account** by navigating to your email inbox and opening the "Activate Your SportsEngine Account" email. Please check your junk or spam folder if you don't see it within five minutes.

Finally, click "Activate My Account" and you're all set.

**B. Next, go to [the DLL website](#)** and click "Register: DLL Spring 2021 Registration" under the large DLL logo near the top of the home page. **IMPORTANT:** if you do not see this option when you go to the site, you are likely on the legacy DLL home page. If that's the case, clear the cache on your device and try again.

## **11. I'm having issues setting up my profile in SportsEngine. Where should I go for help?**

Please email the SportsEngine support team at [accounthelp@sportsengine.com](mailto:accounthelp@sportsengine.com).

## **12. I've set up my profile in SportsEngine. Should I establish my child's sub-profile as well?**

SportsEngine support staff recommends waiting until you're registering to establish a child's profile. When you begin registration, you will be prompted to create a sub-profile for your child under your account.

## **13. How do I add a guardian to my child's account, so they receive emails?**

Please click on [this link](#) and follow the instructions. If you have any questions, please email [accounthelp@sportsengine.com](mailto:accounthelp@sportsengine.com).

**14. Do I have to submit proof of identification and proof of residence documents if my child played last year? And can I submit a passport as proof of ID?**

Yes, if your child is a new registrant. If you submitted documents for the 2020 season, you do NOT have to re-submit. And, yes, a passport – or any government-issued ID, works for proof of residence.

**15. Can I request specific teammates and coaches?**

This option is available for younger baseball and softball players though, unfortunately, we are unable to honor all requests due to roster-size limitations. Simply make the request within the registration form – **the maximum is three teammate requests** - and we will accommodate your request if we are able to do so.

In baseball, you can ask to be paired with specific teammates and/or coaches as long as your prospective player will be age 5-8 on the age determination date of Aug. 31, 2021.

In softball, DLL allows families to submit such requests [for all divisions through Majors](#), which includes players up to age 12 as of the age determination date of Dec. 31, 2020, prioritizing requests for our Minors Division and below. If a softball player requests a specific coach AND specific teammates and we can't honor both, we will prioritize by coach request and then player requests.

Beyond these age groups for both baseball and softball, there is a focus on competitive balance. In baseball, for example, [Divisions AA and above](#) i.e., ages nine and above are subject to a player draft, conducted by the coaches of each division in February.

**16. Can I volunteer to coach? Or volunteer to help in another capacity?**

Absolutely – we'd love to have you! Just check the appropriate box in the registration form, adding any important notes you'd like us to know and we will follow up in the coming weeks.

In addition to instructing the players, coaches are responsible for managing and storing the team equipment bag and tracking team attendance. For some divisions, coaches are also required to complete NYC Parks- mandated AED training/certification.

Thanks for volunteering!

**17. Can I sponsor a team or DLL in general?**

A limited number of sponsorships are available. Please email [DowntownLLNYC@gmail.com](mailto:DowntownLLNYC@gmail.com) for more details and thank you for the consideration.

**18. Are you offering winter clinics/workouts for softball and baseball again this year?**

It is likely that baseball winter workouts will begin Saturday January 23<sup>rd</sup> and we will provide more information later in the week. Softball workouts are to be determined.

**19. When are practices and games? And are there any other dates I should mark on my calendar?**

The spring permitting process for NYC fields is still underway so we can't confirm anything yet

but our past [PROJECTED practice and game schedule](#) serves as a helpful guide. We hope to have permits in place sometime in February so we can nail down the schedule.

As for other dates, practices will begin in early March and games will start the week of April 10-11. The season will end Father's Day weekend, June 20-21.