# LPG Sport Academy FAQ's

#### How long are classes?

Classes meet 1x/week for 45-50 minutes including a short water break.

## How many kids are in each class?

Classes have a MAXIMUM of 6-8 kids with one coach. Classes may have an assistant coach. Instructional leagues will go up to 12 kids, but will have at least two instructors running those sessions.

#### Can I drop my child off for class?

No, classes are 45-50 minutes and require a parent or guardian to be on-site.

#### What parent participation is required?

Our 2 year old classes require parent/caregiver participation in all classes. For three and four year old classes, we ask for parent or caregiver participation only as necessary. If a child needs help adapting to a class, we welcome parent's help to make them comfortable.

## What should my child wear to class?

Loose fitting clothing and gym shoes or indoor soccer shoes. We highly recommend that children refrain from wearing sandals, crocs, or boots. Cleats are not necessary. A LPG Sports Academy uniform shirt/jersey is given on the 1<sup>st</sup> day of class and is a fun way to make your child feel part of a team. A uniform gives a sense of belonging because they look like others on the team. However, this uniform shirt/jersey is not required to participate in the class. Parents, if you are in a 2 y/o class, you may also want to wear comfortable clothes as you will play a big part in class.

## Do you offer make-up classes?

Classes that are missed for any reason may be made up based on class availability, up to two per session. However, to be eligible for a make-up, you must notify the office IN ADVANCE OF THE ABSENCE by email (info@spartadome.com) All makeup classes must be completed during the session in which the participant is enrolled. We will try our best to accommodate make-up requests, however, we cannot guarantee there will be a class alternative for you to participate in.

#### **Discounts:**

- 20% sibling discount for each additional child registered
- 2<sup>nd</sup> class 20% session discount for any child who attends multiple classes per week

## Can I join after the start of a session?

Yes- IF space is available you can have your class fees prorated. This means that you pay only for the remaining number of classes and not the full session fee.

# What age group should I register for if my child has a birthday during the session?

We require children participate in the proper age appropriate classes. The proper class is determined by the child's age at the first class of the session. Any exceptions must be approved by the program director and will be assessed for suitability by the instructor in the first class of the session.

#### What if the class or camp I want is sold out?

Please register for the waitlist. Your credit card information will not be charged unless you are offered and accept a spot. We will contact you if/when a spot becomes available. Sometimes this can be a week or two into a session, however you have no obligation to join.

#### Do I need to check in?

Yes, please have your child check in by scanning their ID card at the front desk (received on the 1<sup>st</sup> day of class). If you are attending a make-up class, please also let the front desk know you are attending a make-up class and they will provide a name badge and direct you to the proper class.

## How many girls and boys are in each class?

Classes are co-ed, so the mix of boys and girls is based on who registers. If you have five or more players and we have enough field space, we are open to creating a private class for you with your requested group of children.

**How do I register?** You can register online through our website by selecting your desired program and session. Or, you may register by phone at 219-224-3663.

## Do you offer trial classes?

Yes, we offer trial classes as a courtesy, but they are based on availability. We cannot guarantee a trial class in a desired class if the class is sold out, in order to maintain our coach to student ratios. We also cannot hold a spot for a trial class before a session begins. If you wish to schedule a trial during the first week of classes, please contact us before the class session begins.

## What is your policy for allowing children with special needs into your program?

Yes, children with special needs are welcome in our programs as long as we can accommodate them with our existing equipment and staff. In some cases, we may request children have a caregiver or parent participate with the child in class.

#### If I register my child for a session, are we "guaranteed" a spot in the next session?

No. All registrations are first come, first serve basis.

#### Do I need to sign a waiver?

All customers must have active online waivers prior to stepping on the field.

#### What kind of instructors do you have? Are they all licensed by some organization?

All Sparta LPG Sports Academy coaches are carefully screened to ensure we provide quality, child-centered, high energy instruction. Each coach goes through a background check and the LPG Sports Academy training process, which includes child development training. Instructors may or may not be U.S.S.F. licensed for soccer.

## What is your refund policy?

Requests for program refunds must be submitted in writing before the first class of the session. No refunds will be given after this date. Class credit may be available due to long term illness or injury. All refunds will incur a \$20 administration fee.

## Why don't they play more baseball/soccer/football in this program?

While many sports programs are busy using traditional skill drills to drive home the fundamentals. We approach coaching from a child-centered perspective. Because of this perspective, we know that our main goal is to make learning fun for kids. We do this by putting instruction into a context children understand, using special techniques designed around how kids naturally learn. LPG Sports Academy teaches your child the fundamentals, but focuses on developing the whole child. Our program helps develop social, emotional, and cognitive skills that result in our participants becoming well-balanced and conscientious individuals on and off the field.

#### Can we pay as we go during the session?

The entire session must be paid in full at the time of registration, class fees may be prorated if a class has already started.

## Can we come on any day?

No. In order to maintain class ratios and consistency within the program, we schedule children for specific times and days. When registering, be sure to first determine which day best suits your schedule. Of course there may be an occasion when a make-up class is needed. In that situation, you can schedule a make-up class for any day in which class space is available. If your schedule changes during the session, and you need to switch days, we will try to accommodate your needs to the best of our ability. However, changes cannot be guaranteed and are based on class/space availability.

## What if my child is not feeling well?

If your child is showing the following symptoms of illness, or if they have been diagnosed with any infectious diseases, we ask that you keep your child home. Examples of symptoms include: A fever within the past 24 hours, diarrhea, nausea or vomiting, a constant runny nose or cough not caused by allergies.

## If my child has a birthday during the session should she move up to the next class?

If your child is both physically and emotionally ready, the option of moving up is always available, subject to the recommendation of a Coach. However, changing classes in the middle of a session because of a birthday is unnecessary and not necessarily recommended.

# I think my child is advanced. Can he move up a level to the next class even if he's/she's not old enough yet?

If it is both physically and emotionally appropriate for him/her. Our coaching staff will determine whether moving up is appropriate based on our experience with kids of similar age with similar abilities.

#### When should my child move up to the next class?

Advancing to the next class really depends on the child and how they are doing in the current class. Our philosophy is that sports played at younger ages should be mainly about overall emotional and cognitive development and the social experience of playing in a group or on a team. The exercise and growth of a child's physical capabilities is of lesser importance; so prior to moving a child, we consider not just the child's physical needs, but also their emotional, cognitive and social needs. This approach helps create a successful learning environment for children who are ultimately well developed in all areas. Your child's coach can help you evaluate and determine which class is most appropriate for you and your child's needs.

#### Even if my child is not old enough, can he/she be put in the same class with a sibling?

Our classes are developed to be age and skill appropriate, so normally siblings of different ages are not in the same class. However, if a younger child has advanced ability as determined by our coaching staff, then an exception may be made.

## Can I make sure a specific child is not in my class?

If a child is well-suited for a given class, we will not otherwise restrict that child from that class.

# My child's coach last session was great! Can I request the same coach again for the next session?

You can request a specific coach; however your child's placement with that coach will be first come, first serve, and determined by space available. So, please register early!