# **Volunteer Policy**

The St. Louis Park Hockey Association is a volunteer run organization, and it is critical that all families do their part to ensure the ongoing success of the Association. For the 2020-21 season, each registered player's family will be required to complete 14 hours of volunteer time, with a cap of 28 hours for families with multiple players. This policy applies to all Mites/8U, Squirts/10U, Peewees/12U, and Bantams/14U. Parents have the option to buy out their volunteer hours in advance for \$350 per player.

As part of registration, you are required to agree to either work the required hours, or opt out, and pay \$500.00 to waive the volunteer requirement. If you agree to work your hours, your credit card will be charged \$1.00 during registration which allows us to hold your credit card information should you not complete your hours. Should you not fulfill your volunteer hours; your credit card will be charged \$500.00 for each player's hours that were not completed on June 15, 2021. This fee will not be prorated for partial completion of hours. Failure to work the volunteer hours or pay the deposit will result in a hold placed on your account for the following season, and your player(s) will not be allowed on the ice until the past season's debt is settled.

## **Teenage Helpers:**

We will have a list of approved teenagers that are able to work your shifts, their rate is \$10.00 per hour. A list of approved teenagers will be provided to those who ask for it.

### **No Show Policy:**

One no show will result in having to make up the hours that the volunteer(s) were originally scheduled. More than one no show will result in having to make up the hours missed but doubling them. For example: If a volunteer no shows for a 4-hour shift, that volunteer will need to make up the original hours as well as 4 more, so the amount of the original shift is doubled. Please reach out if you have any questions on this policy, it WILL be enforced.

### **Cancellation policy:**

If you cannot work your scheduled shift, and the time to cancel your shift in Dibs has past, you will be expected to find your own replacement. You will have to get approval before you can cancel your shift from the volunteer coordinator, Angie Eoff.

- Please make every effort to talk to other parents on your team, parents from school you know are in hockey, or family members.
- If you are still unable to find a replacement, contact Angie Eoff at angie.eoff1@gmail.com or 612-237-8975.

Hours are posted throughout the season through the DIBS system through the SLPHA website. Claiming hours is on a first come basis, and we offer a variety of opportunities from concession stand worker, tournament volunteers, assisting with tryouts, coaching, as well as being a team manager for our traveling level teams.

We offer a wide variety of options and hours to complete these hours to make our program a success! We highly encourage you to look for opportunities to fulfill your hours early in the year, as we will not be able to waive hours at the end of the year. We thank you in advance for your time and look forward to seeing you around the Rec!

#### **SLPHA Board of Directors**